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September 2, 2014

Dear Goodwill Customers:

In July, Goodwill Industries International announced that some Goodwill[®] member store locations may have been affected by a data security issue. An investigation ensued, and the third-party investigator and federal law enforcement authorities found that **our Goodwill stores were not impacted. This issue does not affect our customers.**

The Goodwill members that were impacted were using a common third-party vendor for payment processing. This vendor's systems were found to contain malware. The affected Goodwill members took immediate action to ensure the malware no longer presents a threat to individuals shopping at their Goodwill stores.

Our primary concern is for the people we serve - our community, our shoppers and our donors - and we are committed to ensuring that your information is safe and secure. If you have any questions or would like more information, please call toll-free at 1-800-GOODWILL. We will be available to answer your questions 9 a.m. - 9 p.m. Monday through Saturday; 10 a.m.-7 p.m. on Sunday, Eastern time.

Sincerely,

David E. Oliver President Goodwill Industries of Tulsa