

# Official Statement: Ryan Muncy Facebook post

Goodwill Industries International

1/24/17

Although this Facebook posting did not contain all the facts nor provide context for the situation, we recognize the poster's viewpoint and appreciate his desire to help. The young man with a disability was shopping with his case manager at a Goodwill store in a small Midwest town. He was referred to Goodwill from a local community agency, in order that he might shop for clothing under a voucher program that that Goodwill organization provides within that community.

That voucher program certainly had limitations, as articulated by the concerned Facebook poster. More specifically, the voucher was for adults over the age of 18 who are in an emergency situation. Its value was \$50. Another type of voucher offered by that Goodwill organization is for children.

The young man received a voucher for his circumstances, which everyone should respect are private and personal. The young man and his case manager did appreciate the service offered by Goodwill as well as the supplementary support by the man who chose to purchase additional clothing for him.

Each Goodwill organization has different programs based on various needs of the community. All in all, local, community-based Goodwill organizations provide job placement, training, career counseling, virtual skills training, mock interviews, dress etiquette, and résumé review to hundreds of thousands of people each year.

The Goodwill social enterprise model is a key instrument for providing resources to communities that allow millions of people to receive training and community services, such as child care, transportation and youth mentoring, and place hundreds of thousands of people in jobs.

We are grateful to the hundreds of thousands of people who support Goodwill and share the Goodwill story, and more importantly, the people across North America who are served by Goodwill every month are appreciative of their community's support. We thank you for your ongoing involvement while Goodwill organizations continually strive to improve all of our services.