

# Computer Support Tech

**Instructor:**  
William White

**Phone:**  
(918) 581-1256

**Location:**  
Goodwill Industries  
of Tulsa, Inc.  
2800 Southwest Blvd.  
Tulsa, OK 74107

**Morning Class Hours:**  
8:30 am—12:00 pm  
Monday—Friday



**7½ Week Course**

## COURSE REQUIREMENTS

- Minimum 18 years old
- Background Check
- Drug Screen
- High School Diploma or GED
- Proof of 7th Grade Reading Level

**Afternoon Class Hours:**  
1:00 pm—4:30 pm  
Monday—Friday

## Training Topics

- Intro to IT and inside the PC
- Windows, Mac and Linux
- Maintaining and troubleshooting Windows
- Input and printing devices
- Output and video devices
- Basic networking and internet
- Multimedia and mobile computing
- PC security and IT fundamentals

## Additional Support

- Opportunity to gain hands-on experience with PC support, refurbish and repair
- Book and video curriculum
- Group discussions to enhance understanding of IT concepts
- Practice A+ Certification simulation tests
- On site, A+ Certified Instructor
- Externship opportunities available

## Course Outcomes

- Prepares Graduates for a Career in Information Technology
- Train Graduates to successfully attain CompTIA A+ Certification



# 2017 Computer Support Tech Schedule

## JANUARY

1/16/17—3/8/17

Monday—Friday  
8:00 am—12:00 pm

## FEBRUARY

2/13/17—4/5/17

Monday—Friday  
1:00 pm—4:30 pm

## MARCH

3/13/17—5/3/17

Monday—Friday  
8:00 am—12:00 pm

## APRIL

4/10/17—6/1/17

Monday—Friday  
1:00 pm—4:30 pm

## MAY

5/15/17—7/6/17

Monday—Friday  
8:00 am—12:00 pm

## JUNE

6/19/17—8/9/17

Monday—Friday  
1:00 pm—4:30 pm

## JULY

7/17/17—9/7/17

Monday—Friday  
8:00 am—12:00 pm

## AUGUST

8/14/17—10/4/17

Monday—Friday  
1:00 pm—4:30 pm

## SEPTEMBER

9/18/17—11/8/17

Monday—Friday  
8:00 am—12:00 pm

## OCTOBER

10/16/17—12/7/17

Monday—Friday  
1:00 pm—4:30 pm

## NOVEMBER

11/13/17—1/11/18

Monday—Friday  
8:00 am—12:00 pm

## DECEMBER

No New Class