

JANUARY 2024

The Goodwill Grapevine

Monthly Organizational Updates



EXCITING GROWTH CONTINUES AT GOODWILL

By David Oliver

I wanted to start my column this month by reflecting on our Holiday Luncheon at Chandler Park. It was wonderful to have a large percentage of our organization attend in person for the event, and we are now back to the point where our Goodwill team filled the entire gymnasium. During the event, we recognized 45 team members who were celebrating either a 5, 10, 15 or 20-year anniversary with Goodwill. We also had 32 individuals nominated to receive one of our STAR Awards who I want to congratulate for being nominated by a fellow Goodwill team member. Special congratulations go out to our five STAR Award winners: Jill Tackett, Edmund Hanson, Magyn Passmore, Jarrod Thelander, and Jeremy Gillespie!

While I was excited that so many of you were able to attend, I do realize that many others were not able to attend due to work schedules and travel distance. For that reason, I want to use my column this month to share a summary of items I discussed at the luncheon.

First, I discussed some of our many accomplishments from 2023. Those included record results in our Donated Goods Program for donors, goods processed and shipped, customers, store sales, and a full year of e-commerce sales. We also rated very highly on quality measures of our programs earning a three-year accreditation from CARF, a DDS Quality Assurance survey that met 100% of contract standards, and a DOL audit with only one finding. Further, we launched Grow with Goodwill, added ESL classes at 2800, rebranded the Career Center and expanded the services it offers, and worked with our board to re-imagine the mission programs that we offer. Clearly, it was a busy and highly successful year!

I also discussed the new strategic plan that we will be developing in 2024 that will guide us for 2025-2027. We will be working with a liaison from Goodwill Industries International to develop this plan under the overarching tagline for these efforts, "Goodwill Industries of Tulsa is too BIG to have SMALL dreams!" Already underway in 2024 is our expansion to Muskogee to add a store, donation site, and career center there no later than mid-2024. We are also pursuing funding for a mobile mission services unit that can travel to deliver our mission services where we do not offer them today. Our goal is to have this in-service before the end of 2024. Many other projects are in the works to improve our current facilities and expand our mission impact. I can assure you that 2024 is shaping up to be another great year for Goodwill.

I want to close this month with some well-deserved recognition for a couple of our team members at Goodwill. The first individual I would like to recognize is Sabrina Ware. On January 21, 2024, Sabrina will be celebrating her 39th anniversary with Goodwill Industries of Tulsa! Sabrina's commitment to Goodwill, our mission, and the individuals we serve is unparalleled over the 39 years she has been here.

Secondly, I want to say a special thank you to our Vice President of Administration/ CFO, Karla Davis. It has been my honor and pleasure to work closely with Karla for the past 31 years. During that time, she has worn many hats (finance, accounting, endowment, fundraising, grant writer, IT, financial resilience program creator, and many others) within our organization and played a significant role in expanding both our financial health and the reach and impact of our mission programs. Karla will be leaving on January 12 to pursue a great opportunity with the Eastern Oklahoma Community Food Bank. I cannot thank Karla enough for all she has done to support Goodwill and further our mission, but I want to specifically express my thanks and wish her nothing but the best in her new role.

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Department Spotlight

HR: Please Check Your Address

By Celia Armstrong

Is your address and contact information up to date? If not, please contact any person in Human Resources to assist you with updating the information.

We need the correct information as it is the time of year when Payroll will process the 2023 W-2 Statements.

Please take a moment to review the address on your paycheck stub.

Let's have an amazing year in 2024!

STAR Award Winners



Essence Award:
Jeremy Gillespie



Extra Mile Award:
Edmund Hanson



Exceptional Customer
Service Award:
Jarrod Thelander



Cheerleader Award:
Jill Tackett

Not pictured: Team Player Award: Magyn Passmore

Paydays

January
5 & 19

Career Center Grand Opening

January
17

Parade Volunteers Needed

Goodwill will participate in the 45th Annual Tulsa MLK Day Parade on January 15 in downtown Tulsa. If you are interested in walking in the parade, reach out to Myranda Freeman by emailing myranda.freeman@goodwilltulsa.org or calling (918) 581-1252. We have a limited number of slots available. If you are selected to participate, we'll reach out to you with more information.



January Anniversaries

Barbara Grogan - 01/02/2024
 Bruce Phipps - 01/02/2020
 Danielle Peck - 01/03/2012
 Alyssa Sanderson - 01/04/2024
 Sonia Crooks - 01/05/2022
 Jill Tackett - 01/05/2017
 Joyce Heath - 01/06/2005
 Dwayne Brooks - 01/07/2020
 Laurie Ward - 01/09/2020
 Jillian Eastin - 01/10/2023
 Thomas Conrad - 01/10/1997

Alexis Orta - 01/12/2023
 Rokhsina Sikichi - 01/12/2023
 Jenniferlee Johnson - 01/12/2023
 Craig Hayes - 01/12/2012
 Matthew Baird - 01/15/2007
 McKenzie Qualls - 01/16/2017
 Charity Joseph - 01/18/2022
 Tyree Davis - 01/18/2022
 Sheronda Jackson - 01/18/2022
 O'Dell Jones - 01/18/2016
 Bryan Weimer - 01/19/2018

Felipe Caballero - 01/20/2023
 Paul McElligott - 01/20/2023
 Sabrina Ware - 01/21/1985
 Stephen Morgan - 01/22/1999
 Elliot Ward - 01/23/2019
 Amanda Bass - 01/24/2020
 Melinda Herrington - 01/25/2023
 Latonya Williams - 01/25/2006
 Vicki Berry - 01/27/2018
 Paul Miller - 01/27/2016



February Birthdays

1 - Teresa Zandstra
 2 - Christen Lewallen
 2 - Grace Matzkvech
 2 - Janet Rudluff
 2 - Holly Harris
 3 - Onsita Salle
 3 - Sarah Saltzberg
 4 - Lisa Downing
 5 - Jaserin Round
 6 - Austin Wilson
 7 - Judy Lamb

7 - Brooklyn Littlebear
 8 - Madison Frohrip
 8 - Stacy McCage
 9 - Adrianna Kelley
 10 - Billy Hinkle
 10 - Nicholas Wagers
 11 - LeAnna Aultman
 12 - Craig Hayes
 12 - Ace Liu
 12 - Sue Casalino
 13 - Jenniferlee Johnson

14 - Shaundarel Brown
 14 - Carla Ellis
 14 - Gary Stotts
 14 - Sean Sandoval
 15 - Calvin Sledge
 17 - Randy Bailey
 17 - Shawnee Norman
 17 - Emily Pitts
 17 - Kyle Lindemann
 18 - David Jerome
 18 - Daniel Raines

18 - Roger Boyce
 19 - Melinda Herrington
 20 - Khloey Kingsbury
 21 - Dwayne Brooks
 24 - Miranda Roberts
 24 - Rita Roland
 26 - Michell Bollinger
 26 - Jeremy Gillespie
 27 - Paul McElligott
 29 - O'Dell Jones



COMMUNITY RESOURCES

The Low-Income Home Energy Assistance Program (LIHEAP) provides winter heating funding to eligible low-income households. The current application period ends on **January 12**. Visit OKDHS.org or OKDHSLive.org for more information.

Good Samaritan Health Services offers primary care health services at no cost to uninsured patients at multiple locations in the Tulsa area. Women's health clinics are offered monthly. Call (918) 710-4222 or visit GoodSamaritanHealth.org.

Goodwill Industries of Tulsa:

Goodwill will pay half of your **gym membership** up to \$20. Contact Dana Jordan, HR Assistant, at (918) 584-7291 ext. 225 or email djordan@goodwilltulsa.org for details.

Free income tax preparation is available through the IRS Volunteer Income Tax Assistance Program (VITA). Individuals and families with an annual household income of \$64,000 or less can file for free. Contact your Success Coach or visit GoodwillTulsa.org/FreeTaxPrep.

Free financial coaching is available at no cost to all Tulsa residents, regardless of income, at the Tulsa Financial Empowerment Center. English and Spanish assistance are available. Call (918) 802-7279 or visit GoodwillTulsa.org/FEC.

